



PRODUCT WARRANTY POLICY

S-COOL® Architectural Window Film
Territory - Cambodia

Thank you for choosing S-COOL® Architectural Window Film (Product) by the Principle, Daniel Emrick International Pte Ltd (DEI) and installed by your independent installer (Seller). This non-transferable warranty extends to the original purchaser (Buyer) only and applies to the Product purchased for use in the Kingdom of Cambodia.

Warranty Coverage Provided

This warranty is limited to the replacement of defective Product and excludes labor charge to re-apply the Product. All warranty claims are subject to review by DEI and must comply with all warranty claim requirements as detailed within this Limited Product Warranty.

S-COOL warrants to the original purchaser who lives in the residence where S-COOL Window Film is installed, and provided that the product is maintained in accordance with the Window Care Instructions, that the S-COOL Window Films will:

- Maintain Solar Reflective Properties as stated in the technical data sheet.
- Maintain Adhesion Properties without blistering, bubbling, or delaminating from the glass
- Maintain Strength, Tear, and Penetration Resistant Properties as defined in product literature. All data tested may vary from time to time due to differences in batch of production, therefore toleration of +/- 10% shall be acceptable

Important Notice: Temporary Appearance After installation, there may be a hazy appearance on your windows. This condition is temporary and is caused by the moisture that is present when applying the film. This hazy appearance will disappear after the film dries which may take up to thirty (30) days

Duration of Warranty

The durability of warranty may vary depending on different models and applications

Interior Application

CS(36months), S(36months), SuperC(60months), Jasper(60months), US(84months), Life(60months), D(36months)

Exterior Application

X (36months horizontal ,60months vertical), LX (36months)

Limitations

Warranty coverage is only provided for Product installed in accordance with the installation procedures referenced in the S-COOL® Architectural Window Film Product Installation Manual and maintained in accordance with the S-COOL® Architectural Window Film product care and maintenance instructions. This limited Product warranty does not apply to any damage to the Product, the glass and/or its glass surface, caused by accident, physical impact, harsh chemicals, fallout, acts of God, normal wear and tear degradation, or abuse from power washing, buffing, polishing or detailing. Improper product installation and Buyer's failure to adhere to S-COOL® Architectural Window Film directed product care and maintenance instructions will void product warranty coverage.

Disclaimers & Exclusions

Liability of DEI/Seller is limited to the warranty provided herein and no other warranties or representations are provided. No person, distributor, agent, dealer or professional installation company is authorized to modify, change or extend the terms of this limited warranty or to assume or create any obligations or liabilities for DEI or Seller. This warranty may provide specific legal rights that can vary from State to State or Province to Province. This warranty shall be construed by the laws of the Kingdom of Cambodia.

Guidelines on Care & Maintenance

1. Do not clean the window 30 days after installation
2. Use mild soapy solution with soft microfiber cloth for cleaning
3. Curing time may vary depending on local weather conditions. It takes a maximum of 140 days to curing time for film with 12mil-17mil thickness.
4. Window film installations are rarely carried out in a completely dust free environment. As a consequence, installation can sometimes trap small dirt particles, fibers, small air bubbles and the like under the film. Such inclusions are concurrent with industry best practice if unobtrusive and small in number.
5. A slightly hazy or milky appearance, caused by water between the film and the glass will be evident for several days after application. Don't be concerned - it will disappear and the film will be optically clear
6. Do not stick heavy or gummed signs, tape, etc on the film. Do not use aerosol sprays on the film.
7. The barely visible border around the edges ensure that the film is properly sealed and bonded to the glass. Do not pick at the edges of the film as the seal, once broken, provides a possible source of contamination
8. A few small particles or "points" may remain. They are generally visible only from the outside and are inherent to film adhesives. These points or light reflections do not affect the heat, glare or fade reduction performance of the film in any way.

Warranty Reference

Installation Date

Dealer Name
