



## PRODUCT WARRANTY POLICY

### S-COOL AUTOMOTIVE FILM

Thank you for choosing S-COOL® Window Film (Product) by the (Principle) Daniel Emrick International Pte Ltd (DEI) and installed by your independent installer (Seller). This non-transferable warranty extends to the original purchaser (Buyer) only and applies to the Product purchased for use in the Kingdom of Cambodia.

## Warranty Coverage Provided

This warranty is limited to the replacement of defective Product and excludes labor charge to re-apply the Product. All warranty claims are subject to review by DEI and must comply with all warranty claim requirements as detailed within this Limited Product Warranty.

S-COOL warrants to the original purchaser who lives in the residence where S-COOL Window Film is installed, and provided that the product is maintained in accordance with the Window Care Instructions, that the S-COOL Window Films will:

- Maintain Solar Reflective Properties as stated in the technical data sheet.
- Maintain Adhesion Properties without blistering, bubbling, or delaminating from the glass
- Maintain Strength, Tear, and Penetration Resistant Properties as defined in product literature. All data tested may vary from time to time due to differences in batch of production, therefore toleration of +/- 10% shall be acceptable

**Important Notice:** Temporary Appearance After installation, there may be a hazy appearance on your windows. This condition is temporary and is caused by the moisture that is present when applying the film. This hazy appearance will disappear after the film dries which may take up to thirty (30) days

## Duration of Warranty

The durability of warranty may vary depending on different models and applications

### Interior Application

10 Years Warranty	- GS
7 years Warranty	- US,USX,SUPER, STATURE
5 Years Warranty	-PRO,TN,SOLAIRE,PCX,PC,AP, TM
3 Years Warranty	- TC, TX, P

### **Exterior Application**

X (36months horizontal ,60months vertical)

## **Limitations**

This warranty is limited to the replacement of defective Product and excludes labor charge to re-apply the Product. All warranty claims are subject to review by S-COOL and must comply with all warranty claim requirements as detailed within this Limited Product Warranty. This warranty does not warrant that any surface applied with S-COOL® Window Film will not break and in no event shall its liabilities extend to injury, loss or damage whatsoever caused other than set out herein. This warranty is personal to the Purchaser and is not transferable or assignable. No warranty of compliance with any rule, regulation or law is made in relation to S-COOL® Window Film as such requirements vary for different countries. This warranty disclaims warranties expressed or implied including without limitation, any warranty of merchantability, quality or fitness for any purpose whatsoever other than described herein. This warranty is valid only if a warranty registration is received by the authorized country distributor within thirty (30) days from completion of installation. The Purchaser desiring warranty service on any product covered by this limited warranty must provide all information contained on the warranty form to the authorized country distributors. Proof of purchase is also required to obtain warranty coverage. This warranty is an assurance of the quality and the confidence we have in the S-COOL® products. To maintain the superior performance of the S-COOL® films, please adhere to the care and maintenance guidelines mentioned.

## **Disclaimers & Exclusions**

Liability of DEI/Seller is limited to the warranty provided herein and no other warranties or representations are provided. No person, distributor, agent, dealer or professional installation company is authorized to modify, change or extend the terms of this limited warranty or to assume or create any obligations or liabilities for DEI or Seller. This warranty may provide specific legal rights that can vary from State to State or Province to Province. This warranty shall be construed by the laws of the Kingdom of Cambodia.

## Guidelines on Care & Maintenance

Do not clean the coated surface for at least 7 days for automotive applications and 30 days for all other applications after the coating. This is to ensure that the adhesive completely bonds to the windows.

1. Do not use alcohol / ammonia based solutions or abrasives to clean the coated windows. Use lukewarm water and wipe off lightly with a clean cloth.
2. Do not put on stickers or adhesive materials of any kind on the coating.
3. Do not pick at the edges of the coating. This will cause delamination or peeling.
4. A little "misty look" may appear just after coating. This is normal and would vanish within 4 to 10 weeks. Similarly, tiny water bubbles (if any) would also disappear.
5. Thin splice lines may be visible on curved windows, which require 2 or more sections of coating for full coverage.
6. For automotive applications, do not switch on the rear defogger within the first week of installation.

Warranty Reference

Installation Date

Dealer Name

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